



Department of Medical Assistance Services

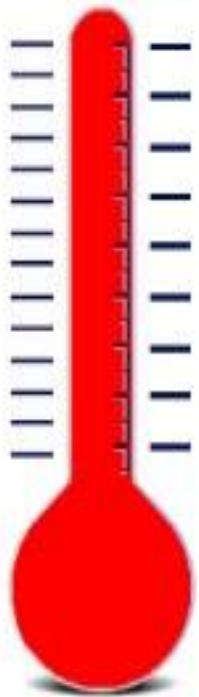


Pass it On
Train the Trainer

Refresher

CCC Plus Waiver
December 20, 2017

Roll out is Complete for CCC Plus waiver



Congratulations NICE GOING!
GREAT! Way to Go!
Yea! FELICITATIONS
CHEERS Take A BEST
BOW! WISHES!

The health plans will be completing all
Annual LOC's for the CCC Plus Waiver.

Refresher topics

- ***Announcements***
- Dive deep ADL's
- Your Questions



Train the Trainers Role Refresher?



Train the Trainer Supports

- Ongoing Conference calls
- On line CBT training
- Secondary review Consultation
- LOCreview@dmass.virginia.gov e-mail.

LOC Nuts and Bolts Update

For Who: The Annual LOC Trainers (4) from each CCC Plus Health Plan

Where: DMAS 7th floor Conference room

When: January 16th from 9am to 3:30pm

On line registration is required

<https://dmas training.adobeconnect.com/locforplans01162018/event/registration.html>

Train the Trainer Supports continued

- [Web Registration FAQ](#)
- <https://www.viriniamedicaid.dmas.virginia.gov/wps/portal/FAQ> add Link
- [Web Registration Quick Reference](#)
- https://www.viriniamedicaid.dmas.virginia.gov/ECMPdfWeb/ECMServlet/Documentationreference/WebregistrationR/uac_quickstart
- [Web Registration User Guide](#)
- https://www.viriniamedicaid.dmas.virginia.gov/ECMPdfWeb/ECMServlet/Documentationguides/WebregistrationG/uac_general
- [Web Registration Tutorial](#)
- <https://www.viriniamedicaid.dmas.virginia.gov/onlinehelp/cbt/RegCBT.htm>
- [Provider Account Holder Change Form](#)
- <https://www.viriniamedicaid.dmas.virginia.gov/ECMPdfWeb/ECMServlet?memospdf=PAH.pdf>
- This power point on Virginia Learning Center at <https://covlc.virginia.gov>



For assistance call Xerox Web Registration Support by calling toll free 1-866-352-0496, from 8:00 A.M. to 5:00 P.M. Monday through Friday, except holidays

Refresher topics

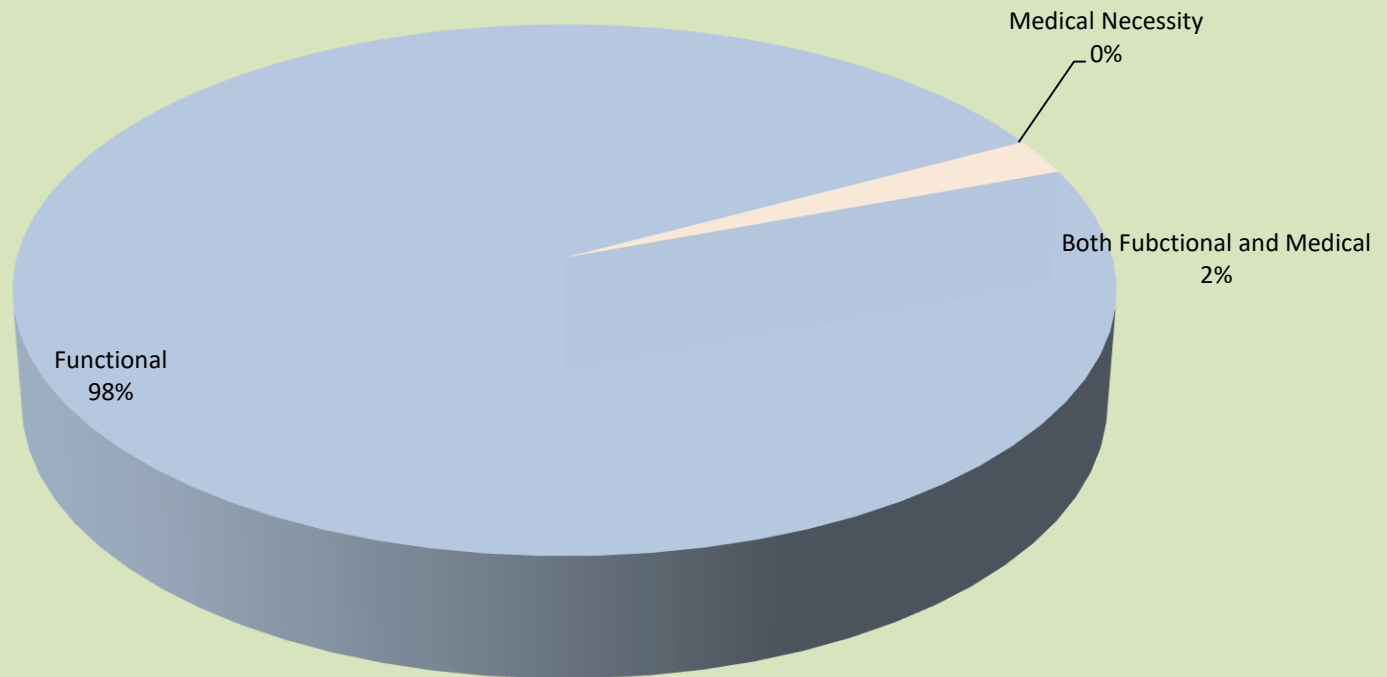
- Announcements
- ***Dive deep ADL's***
- Your Questions



Most frequent mistakes

Summary all Plans LOC error report

Sept through Nov 2017



Level of Care Criteria

There are three categories for criteria:



functional capacity,



medical/nursing
needs



risk of nursing
facility placement

All three criteria must be met to meet criteria

Note: See PAS Provider Manual, Appendix B, for specific instructions regarding determining LOC.

Functional Capacity

There are three different ways to meet the criteria for ADL dependencies



functional capacity,

the ability of the

individual to perform activities of daily living (ADLs);

- 1 Dependent in 2-4 ADLs, plus semi-dependent or dependent in behavior and orientation, plus semi-dependent in joint motion or dependent in medication administration, **OR**
- 2 Dependent in 5-7 ADLs plus dependent in mobility, **OR**
- 3 Semi-Dependent in 2-7 ADLs, plus dependent in mobility, plus dependent in behavior and orientation.

An individual must meet **one** of the ADL descriptions

Key Points to Remember When Assessing Functional Status

- Functional status is a measure of the individual's impairment level and need for personal assistance.
- Interpret the ADLs in terms of what is usually needed to **safely** perform the entire activity. (*start to finish*)
- Functional status is based on what the individual is **able to do** **not** what they prefer to do



Assessing Functional Status

- Self-reporting on ADLs and other functional activities should be verified by observation or reports of others.
- This is especially critical when individual's report that they do activities by themselves, but the performance level or safety of the individual is in question. Or
 - You have observed some physical limitations that are incongruent with individuals statements. Or
 - A diagnosis indicates there may be ADL limitation(s)



Level Of Care Review Tracking System (LRT) (Production)

Logout

Review Details

Provider Info

Member Info

Functional Comp.

Medical Diagnosis

Eligibility Info

Comments/Attachments

Review Tracking

Home > View All Reviews > Review Details > Functional Needs

ADLs

Bathing Needs No Help

Dressing Needs No Help

Toileting Needs No Help

Transferring Needs No Help

Eating Feeding Needs No Help

Continence (Bowel/Bladder)

Bowel Continent

Bladder Continent

Physical Health Assessment

Joint Motion Within Normal Limits/Instability Corrected

Medicine Admin Without assistance

Orientation Oriented

Behavior Appropriate

Ambulation

Walking Needs No Help

Wheeling Needs No Help

Stair Climbing Needs No Help

Mobility Needs No Help

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Activities of Daily Living

Select appropriate level

- Bathing, Dressing, Toileting, Transferring & Eating/Feeding

Needs no help

Mechanical help

Human help-supervise

Human help-physical assist

MH & HH-Supervise

MH & HH-Physical Assist

Always performed by others

Spoon fed

Syringe/Tube Fed

Fed by IV

Independent

Semi-dependent

Dependent

Activities of Daily Living

select appropriate level

- Contenance (Bowel)

– Continent

Independent

– External Device/Indwelling/Ostomy (self care)

– Incontinent (less than weekly)

– Incontinent (weekly or more)

– Ostomy (not self care)

Semi Dependent

Dependent

Activities of Daily Living

Select appropriate level

- Contenance-Bladder

– Continent

Independent

– External Device (not self care)

– External device/indwelling/ostomy (self care)

– Incontinent (less than weekly)

– Incontinent (weekly or more)

– Indwelling catheter (not self care)

– Ostomy (not self care)

Semi-
dependent

Dependent

Functional Status

Physical Health Assessment includes

- Joint Motion
- Medication Administration
- Orientation
- Behavior



http://apps.dmas.virginia.gov:7001/apexprd/f?p=152:28:8130447302331::NO



Functional Needs



Add Edit Comments (3) Add Edit Comments (2) View All Reviews Add Edit Comments Web Slice Gallery

Page Safety Tools

Logout

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Orientation Oriented

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Ambulation

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Wheeling Needs No Help

Stair Climbing Needs No Help

Mobility Needs No Help

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3:23 PM
12/11/2017

Activities of Daily living

Select appropriate level

Joint Motion:

- Within normal limits or instability corrected
- Limited motion
- Instability uncorrected or immobile

Independent

Semi-dependent

Dependent

Activities of Daily Living

Select appropriate level

- Medication Administration

- Without assistance

- Administered by lay person

- Administered/monitored by professional nursing staff

Independent

Dependent

- Screen shot of Portal

Behavior and Orientation

Please refer to the preadmission screening for scoring this section

- **Behavior and Orientation** are considered one item for the purposes of criteria determination.
- Semi-dependency and dependency are based on the combination of **both** behavior and orientation.
- *Remember:* In order to meet this criteria, the individual must be semi dependent or dependent in **both** areas.

Mobility

- Ambulation

- Mobility

Remember Mobility can be a key component in determining if an individual meets criteria for the annual LOC

- Mobility is an important factor *

Mobility

- Do they use any mechanical help?
 - Cane, walker, wheelchair
- Do they need supervision?
 - i.e. stand by assist, reminding, coaching/cueing
- Do they need physical assist?
 - Hands on assistance to prevent falls
 - (If they are in a wheelchair, they need more than MH)

Mobility

The definition of mobility is: the extent of the individual's movement outside his/her usual living quarters. (Once they have closed the door to their home and begin their journey)

- Mobility can be significant in determining if some ADL criteria listed as independent

Mechanical Help (M.H.)
(M.H.)



Human Help
Physical Assist



Mechanical Help
Human Help physical Assist



Mobility

Select appropriate level

- Needs No Help

Independent

- Mechanical Help (MH) Only

semi-dependent

- Human Help - Supervise
- Human Help – Physical Assistance
- MH & Human Help - Supervise
- MH & Human Help – Physical Assistance
- Confined Moves About
- Confined Does Not Move About

Dependent

Current health status

- Slide from LRT – that states current health status (painting a picture), MNN, diagnoses and medications-

Assessment Hints



- Many of our senior citizens are proud and want to appear independent
- Remember to “paint a picture” of the individual so we know what the individual looks like clinically
- Include clinical information – recent falls, hospitalizations, change in status
- Include all of the pertinent diagnosis i.e. COPD, diabetes, cancer, autism, ADHD, etc.
- List the most pertinent medications first

Helpful Hint

The following "paints a picture" - assists in seeing the individual clinically

- Please review the assessments prior to submission to be sure they are correct
- Please be sure to check the medical/nursing needs section (YES) this will auto-populate the list to select the medical and/or nursing needs
- If you do not select yes- you are essentially disenrolling the individual from the waiver



Refresher topics

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Your questions

- Is Social Security Number required?
 - Yes
 - 999-99-999 or 000-00-000 is not allowed The social security # comes across on the 84 down load
- jwhfbldg